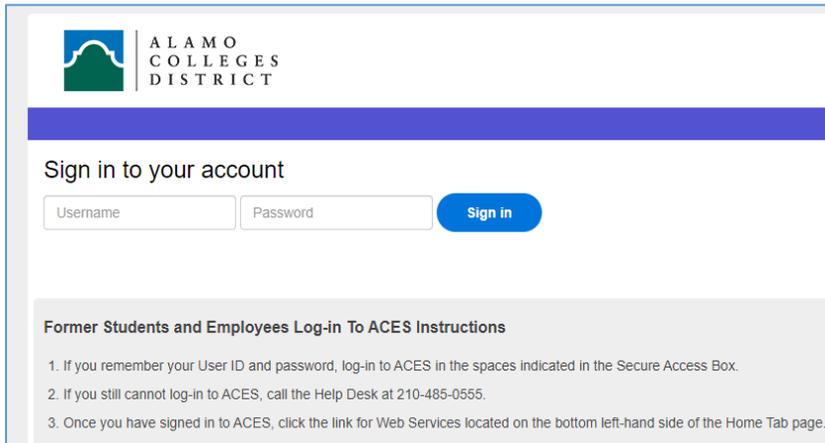


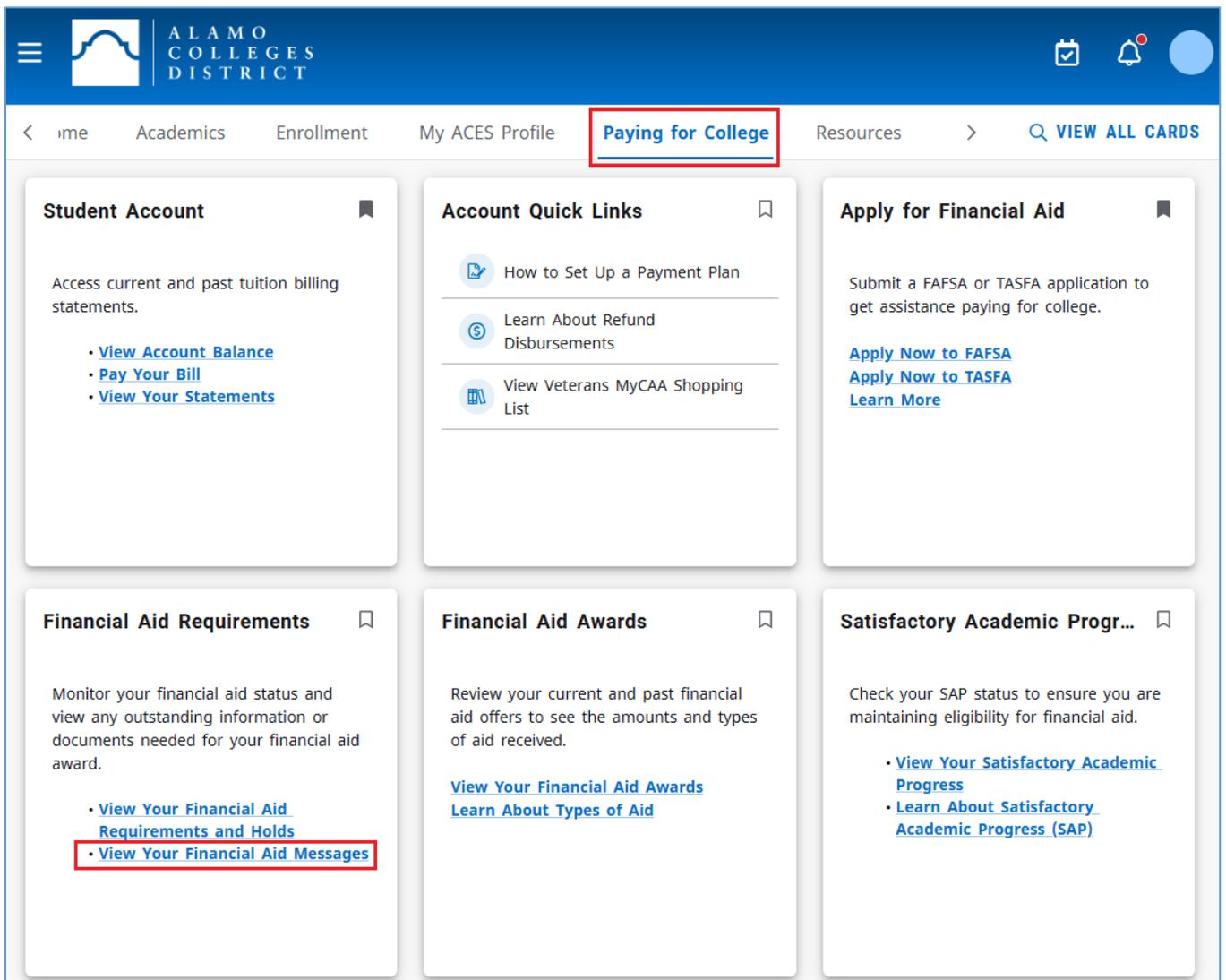
## Finding Your Financial Aid Messages on ACES

1. Log into ACES at <https://aces.alamo.edu> using your Username and Password:



The screenshot shows the Alamo Colleges District login page. At the top left is the Alamo Colleges District logo. Below it is a blue header bar. The main content area has the heading "Sign in to your account" and two input fields for "Username" and "Password", followed by a blue "Sign in" button. Below the login fields is a section titled "Former Students and Employees Log-in To ACES Instructions" with three numbered steps: 1. Log in with User ID and password. 2. Call the Help Desk at 210-485-0555 if unable to log in. 3. Click the link for Web Services on the bottom left-hand side of the Home Tab page.

2. Click on '[Paying for College](#)' in the top menu bar and then '[View Your Financial Aid Messages](#)' in the card below.



The screenshot shows the Alamo Colleges District ACES dashboard. The top navigation bar includes the Alamo Colleges District logo, a hamburger menu, and icons for a calendar, notifications, and a profile. The main navigation bar contains links for "Home", "Academics", "Enrollment", "My ACES Profile", "Paying for College" (highlighted with a red box), "Resources", and "VIEW ALL CARDS". The dashboard is divided into six cards:

- Student Account:** Access current and past tuition billing statements. Links: View Account Balance, Pay Your Bill, View Your Statements.
- Account Quick Links:** How to Set Up a Payment Plan, Learn About Refund Disbursements, View Veterans MyCAA Shopping List.
- Apply for Financial Aid:** Submit a FAFSA or TASFA application to get assistance paying for college. Links: Apply Now to FAFSA, Apply Now to TASFA, Learn More.
- Financial Aid Requirements:** Monitor your financial aid status and view any outstanding information or documents needed for your financial aid award. Links: View Your Financial Aid Requirements and Holds, View Your Financial Aid Messages (highlighted with a red box).
- Financial Aid Awards:** Review your current and past financial aid offers to see the amounts and types of aid received. Links: View Your Financial Aid Awards, Learn About Types of Aid.
- Satisfactory Academic Progress:** Check your SAP status to ensure you are maintaining eligibility for financial aid. Links: View Your Satisfactory Academic Progress, Learn About Satisfactory Academic Progress (SAP).

3. Click on the 'Messages' tab and select the appropriate aid year to view any messages from the financial aid office.

Example: No Message

## Financial Aid

Aid Year: Aid Year 2024-2025 ⌵ ✉

[Eligibility](#) [Aid Offer](#) [Financial Aid History](#) [Terms and Conditions](#) [Messages](#) [Satisfactory Academic Progress](#) [College >](#)

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ⓘ No Messages or Withdrawal Information is found.

Example: Message posted

## Financial Aid

Aid Year: Aid Year 2024-2025 ⌵ ✉

[Eligibility](#) [Aid Offer](#) [Financial Aid History](#) [Terms and Conditions](#) [Messages](#) [Satisfactory Academic Progress](#) [College >](#)

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### Messages

**Defaulted Federal Student Loan Notice** ⌵

The National Student Loan Data System (NSLDS) indicates that you have a federal student loan in default status. Until your default...

06/04/2025