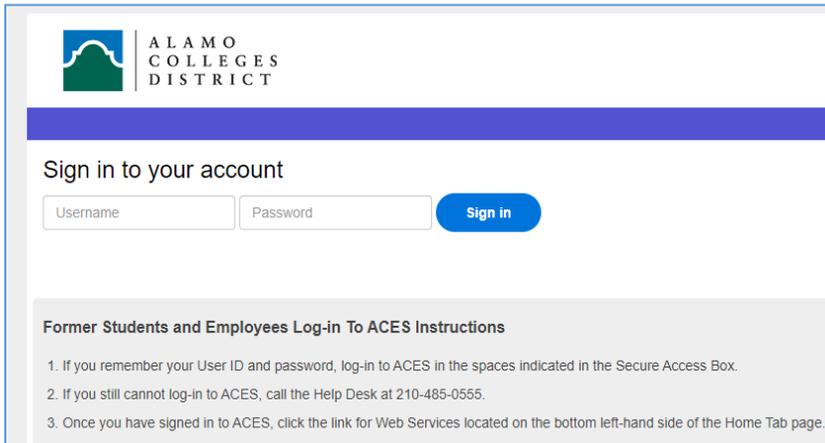


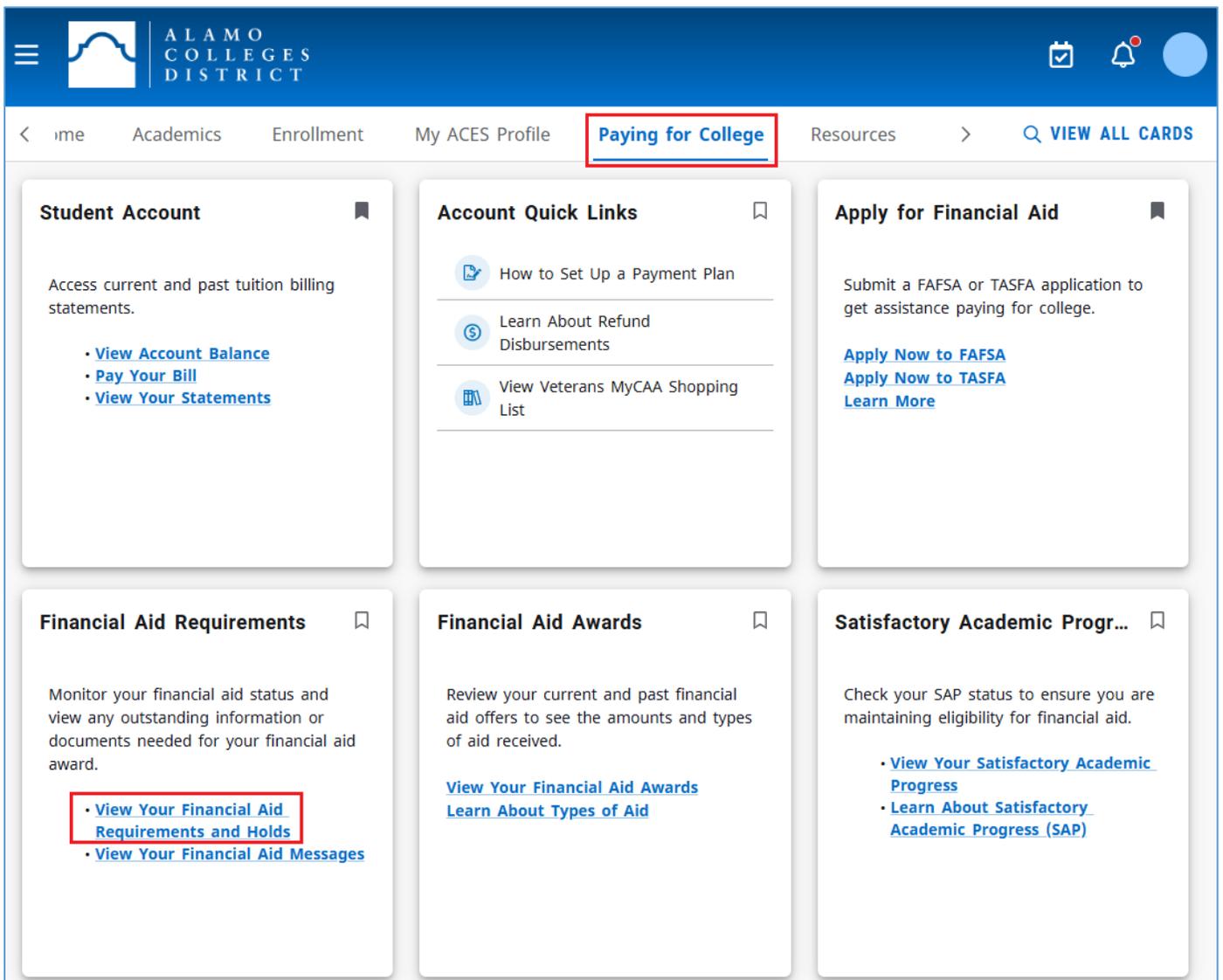
Finding the Verification Portal (ProVerifier+) via ACES

1. Log into ACES at <https://aces.alamo.edu> using your Username and Password:



The screenshot shows the ACES login page for Alamo Colleges District. At the top left is the Alamo Colleges District logo. Below it is a blue header bar. The main content area has a white background with the text "Sign in to your account". There are two input fields: "Username" and "Password", followed by a blue "Sign in" button. Below the login fields is a section titled "Former Students and Employees Log-in To ACES Instructions" with three numbered steps: 1. If you remember your User ID and password, log-in to ACES in the spaces indicated in the Secure Access Box. 2. If you still cannot log-in to ACES, call the Help Desk at 210-485-0555. 3. Once you have signed in to ACES, click the link for Web Services located on the bottom left-hand side of the Home Tab page.

2. Click on '[Paying for College](#)' in the top menu bar and then '[View Your Financial Aid Requirements and Holds](#)' in the card below.



The screenshot shows the ACES dashboard for Alamo Colleges District. The top navigation bar is blue and contains the Alamo Colleges District logo, a hamburger menu icon, and utility icons for a calendar, notifications, and a profile picture. Below the navigation bar is a horizontal menu with items: Home, Academics, Enrollment, My ACES Profile, **Paying for College** (highlighted with a red box), and Resources. A search icon and "VIEW ALL CARDS" link are on the right. The main content area is a grid of six cards:

- Student Account**: Access current and past tuition billing statements. Links: View Account Balance, Pay Your Bill, View Your Statements.
- Account Quick Links**: How to Set Up a Payment Plan, Learn About Refund Disbursements, View Veterans MyCAA Shopping List.
- Apply for Financial Aid**: Submit a FAFSA or TASFA application to get assistance paying for college. Links: Apply Now to FAFSA, Apply Now to TASFA, Learn More.
- Financial Aid Requirements**: Monitor your financial aid status and view any outstanding information or documents needed for your financial aid award. Links: **View Your Financial Aid Requirements and Holds** (highlighted with a red box), View Your Financial Aid Messages.
- Financial Aid Awards**: Review your current and past financial aid offers to see the amounts and types of aid received. Links: View Your Financial Aid Awards, Learn About Types of Aid.
- Satisfactory Academic Progr...**: Check your SAP status to ensure you are maintaining eligibility for financial aid. Links: View Your Satisfactory Academic Progress, Learn About Satisfactory Academic Progress (SAP).

3. On the '[Eligibility](#)' tab, select the appropriate aid year and click on the '[FAFSA Verification - Campus](#)' link.

The screenshot shows the 'Financial Aid' portal. At the top right, the 'Aid Year' is set to 'Aid Year 2024-2025'. The 'Eligibility' tab is selected. Below the navigation bar, the 'Student Requirements' section is visible. Under 'Unsatisfied Requirements', there is a notification for 'FAFSA Verification - NLC' with a warning icon and the text 'Last update: 06/03/2025'. A callout box points to the notification title with the text 'Click on link in the title'. To the right of the notification is a button that says 'REQUESTED, PLEASE SUBMIT'.

4. This will open up a web browser directly to the [ProVerifier+ Student Dashboard](#) branded with the Alamo College that you are attending. If you are not attending the College shown, contact your Student Financial Aid office immediately to have your file corrected.

The screenshot shows the 'ProVerifier+ Student Dashboard' for Northeast Lakeview College. The dashboard header includes the Alamo Colleges District logo and the text 'ALAMO COLLEGES DISTRICT' and 'Northeast Lakeview College'. Below the header, the dashboard displays the following information:

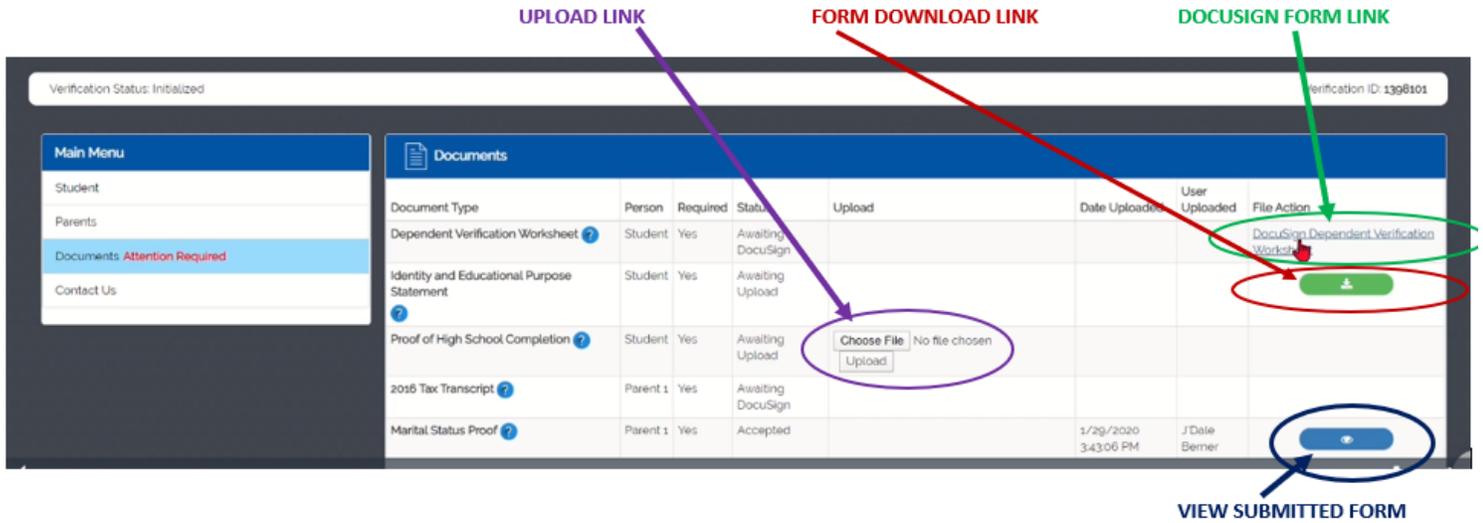
- Verification Status: Verification Complete
- Verification ID: 2450896
- Main Menu: Student, Documents (Completed), Contact Us
- Documents Table:

Document Type	Person	Required	Status	Comment	Document
Independent Verification Worksheet ?	Student	Yes	Accepted		
2018 W2 ?	Student	Yes	Accepted		

Rejected Documents

Document Type	Person	Status	Comment	File Action
Verification Worksheet	Student	Rejected	Thank you for submitting your verification worksheet. At this time we cannot accept the worksheet because it's missing your siblings.....	

5. Within the ProVerifier+ Student Portal, you will see a list of documents requested, their status, and any comments applicable.
 - Follow the prompts to either complete the electronic DocuSign forms requested, or upload the requested document as needed.
 - Blue question marks throughout the portal provide hover text tips, and an automated chatbot is available in the bottom right for help.
 - If you have questions, the contact information for your college’s Financial Aid Office is listed in the ‘Contact Us’ section of the dashboard.



NOTE: You should always check your student email address, the ProVerifier+ portal (if applicable), AND your ACES student portal for outstanding requirements and messages!