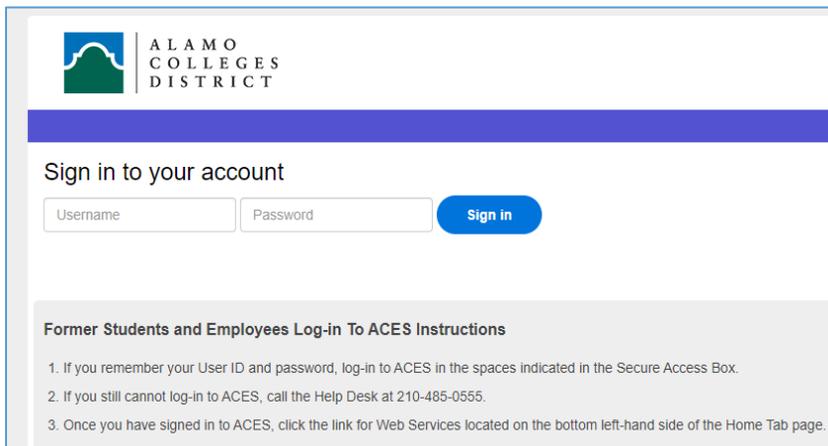
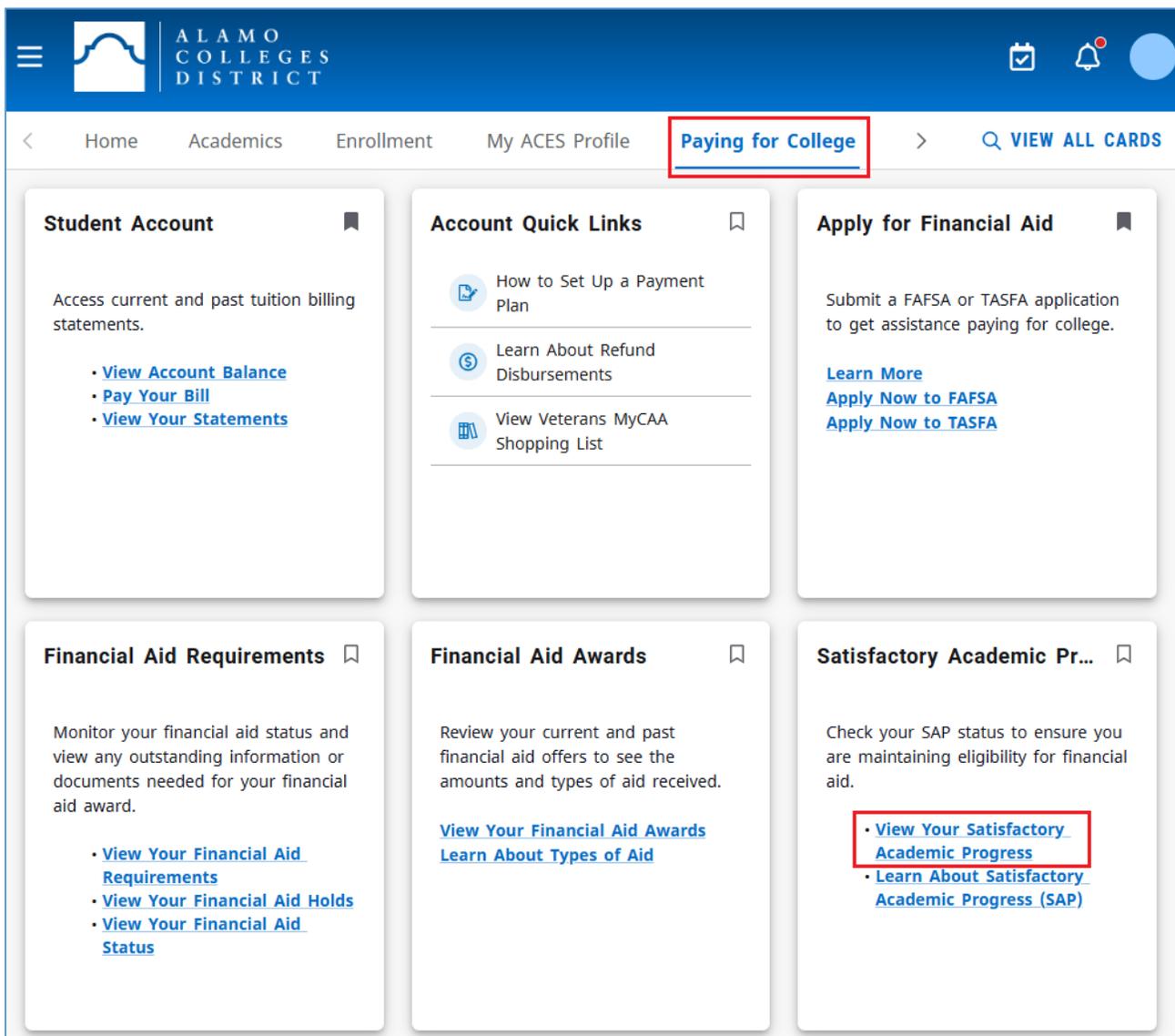


Checking Satisfactory Academic Progress (SAP) Status & Submitting an Appeal

1. Log into ACES at <https://aces.alamo.edu> using your Username and Password:



2. Click on '[Paying for College](#)' in the top menu bar and then '[View Your Satisfactory Academic Progress](#)' in the card below.



Home Academics Enrollment My ACES Profile **Paying for College** > VIEW ALL CARDS

Student Account

Access current and past tuition billing statements.

- [View Account Balance](#)
- [Pay Your Bill](#)
- [View Your Statements](#)

Account Quick Links

- [How to Set Up a Payment Plan](#)
- [Learn About Refund Disbursements](#)
- [View Veterans MyCAA Shopping List](#)

Apply for Financial Aid

Submit a FAFSA or TASFA application to get assistance paying for college.

- [Learn More](#)
- [Apply Now to FAFSA](#)
- [Apply Now to TASFA](#)

Financial Aid Requirements

Monitor your financial aid status and view any outstanding information or documents needed for your financial aid award.

- [View Your Financial Aid Requirements](#)
- [View Your Financial Aid Holds](#)
- [View Your Financial Aid Status](#)

Financial Aid Awards

Review your current and past financial aid offers to see the amounts and types of aid received.

- [View Your Financial Aid Awards](#)
- [Learn About Types of Aid](#)

Satisfactory Academic Pr...

Check your SAP status to ensure you are maintaining eligibility for financial aid.

- [View Your Satisfactory Academic Progress](#)
- [Learn About Satisfactory Academic Progress \(SAP\)](#)

- Click on the '[Satisfactory Academic Progress](#)' tab and select the appropriate aid year to review your SAP status.

The screenshot shows the 'Financial Aid' portal interface. At the top right, the 'Aid Year' is set to 'Aid Year 2024-2025'. The navigation menu includes 'Eligibility', 'Aid Offer', 'Financial Aid History', 'Terms and Conditions', 'Messages', and 'Satisfactory Academic Progress' (highlighted with a red box). A notification banner states 'Meets SAP Standards' with the message: 'Good news, you are meeting SAP standards and remain eligible for financial aid.' Below this, the 'SAP Status' table is shown:

Effective Term	SAP Status
Summer 2025	Meets SAP Standards
Spring 2025	Meets SAP Standards

A callout box labeled 'Confirmation of good SAP status' points to the 'Meets SAP Standards' entries in the table.

- If you do not meet SAP standards, you will have the opportunity to regain financial aid eligibility by completing the '[SAP APPEAL](#)' form linked below.

The screenshot shows the 'Financial Aid' portal interface with a suspension status. The navigation menu is the same as in the previous screenshot, with 'Satisfactory Academic Progress' highlighted. A notification banner states 'Financial Aid Suspension' with the message: 'Unfortunately, you are no longer eligible for financial aid based on your SAP status.' Below this, another notification says 'Financial Aid Appeal' with the text: 'To file a SAP appeal, please click the following link [SAP APPEAL](#)' (the link is highlighted with a red box). The 'SAP Status' table is shown:

Effective Term	SAP Status
Summer 2025	Suspension GPA + Comp Rate
Spring 2025	Academic Plan- Continuation

A callout box titled '3 Reasons for not meeting SAP:' lists the following reasons:

- Below a 2.0 GPA
- Complete less than 67% of all courses
- Exceeded the maximum hours of your degree plan

Arrows indicate that these reasons lead to the suspension status and the appeal option.

Note: You can only access the online SAP appeal after you have met with your certified advisor who initiates the process ([Link: Academic Advising](#))

- Lastly, submit supporting documentation that describes why you did not meet SAP standards and how you will return to good standing within 7 days of submitting your appeal ([Link: Submit Your Supporting Documents](#))